

# Hotspot Checkout Information

## WHAT YOU SHOULD KNOW

A hotspot is basically a cell phone that shares its connectivity (Wi-Fi) with internet-capable devices including laptop computers, tablets, and smartphones. The hotspot must be able to connect with cell towers to get signal, just like a cell phone. The library's hotspots are on the T-Mobile network. They only work where T-Mobile cell phones work. If you live in an area where you do not get cell signal, a hotspot won't work either. Please look at our T-Mobile coverage map at the bottom to see if your location is within the coverage area. **Hotspots WILL NOT WORK outside the coverage area.**

## WHAT YOU NEED FOR CHECKOUT

1. A valid photo ID
2. A library account in good standing (current, less than \$5.00 in unpaid fines)
3. A signed hotspot checkout slip
4. \$8.00 (in cash only)

## WHAT YOU RECEIVE

- 1 Alcatel linkzone2 4G LTE hotspot with unlimited data
- 1 USB cable connected to a standard wall-plug charging converter
- 1 zippered tech case

## WHAT YOU DO NOT RECEIVE

You do not receive any devices to connect with the hotspot. You must provide your own device or checkout a library laptop along with the hotspot. It is a wireless connection and only devices with wireless internet connectivity (Wi-Fi) can connect with the hotspot.

Internet access is not "built-in" to the hotspot. It must connect with a T-Mobile cellular tower. Strength of connectivity depends on your location. If you wish to connect to the internet, you must use the hotspot within the coverage area.

## HOW IT WORKS

Hotspot checkout is not free. The cost is \$1.00 per day. Checkout period is 1 week. Payment for the entire week (\$8.00) must be made at checkout. If the device is returned early, payment for unused days will be refunded if the device is not damaged or missing any components. Devices returned by 11:00am will be considered "unused" for that day and the return day will be counted in the refund.

Hotspots may be renewed for 1 additional week at the same rate, payable at renewal. If the device is overdue, all overdue fines (\$5/day) must be paid before renewal. When the device is returned, it may not be checked out again by the same patron, or anyone residing at the patron's address, for 1 week.

We examine and test the hotspots and note the condition on your checkout form. All items are inspected upon return for damages and to ensure the hotspot, charger, and case are in working order.

You are not allowed to disassemble, alter, or attempt to alter the hotspot in any way. Evidence of tampering may result in charges for damages. The overdue fine for a hotspot is **\$5.00 per day**.

If there is an issue that was *not noted* at checkout, you will be financially responsible for evaluation, repair or replacement of the item, up to the full replacement cost of **\$60.00**.

Students currently enrolled in online courses can bring proof of course registration and check out a hotspot for up to one month at a time. The cost is still \$1.00 per day. Loan duration may also be extended for telehealth appointments if the borrower submits a copy of the appointment schedule.

## T-MOBILE COVERAGE MAP

